

Facilitating with impact

Facilitating is often a role that is given to people in organisations inadvertently. Just because you are the lead in a team or on a project, or you're seen as being comfortable on your feet – it doesn't mean you're equipped to facilitate a group session. This half day workshop provides you with some ways to facilitate different group situations and looks at ways of handling some of the common situations that arise. It will build your confidence to facilitate and to create an environment for debate.

Who should participate

- Anyone who has to stand in front of a group and lead a discussion
- Managers and staff who want to understand the difference between leading and facilitating
- New trainers looking to enhance their facilitation skills

Learning outcomes

- Increased understanding about the role of the facilitator
- Tools and techniques to use facilitating groups
- Greater understanding about group dynamics and managing different personalities
- Clarity on defining the type of facilitating you have to do and what that involves
- How to use questions for meaningful debate
- Strategies for dealing with difficult situations



The lasting difference

- Techniques to use to involve people in discussion
- Awareness of the need to observe what is happening amongst a group
- Better recognition of different personality types
- More productive meetings and discussions

Facilitating groups encompasses a range of skills to create discussion and action. To learn techniques that will make you more productive and your groups' interactions useful contact Kandula